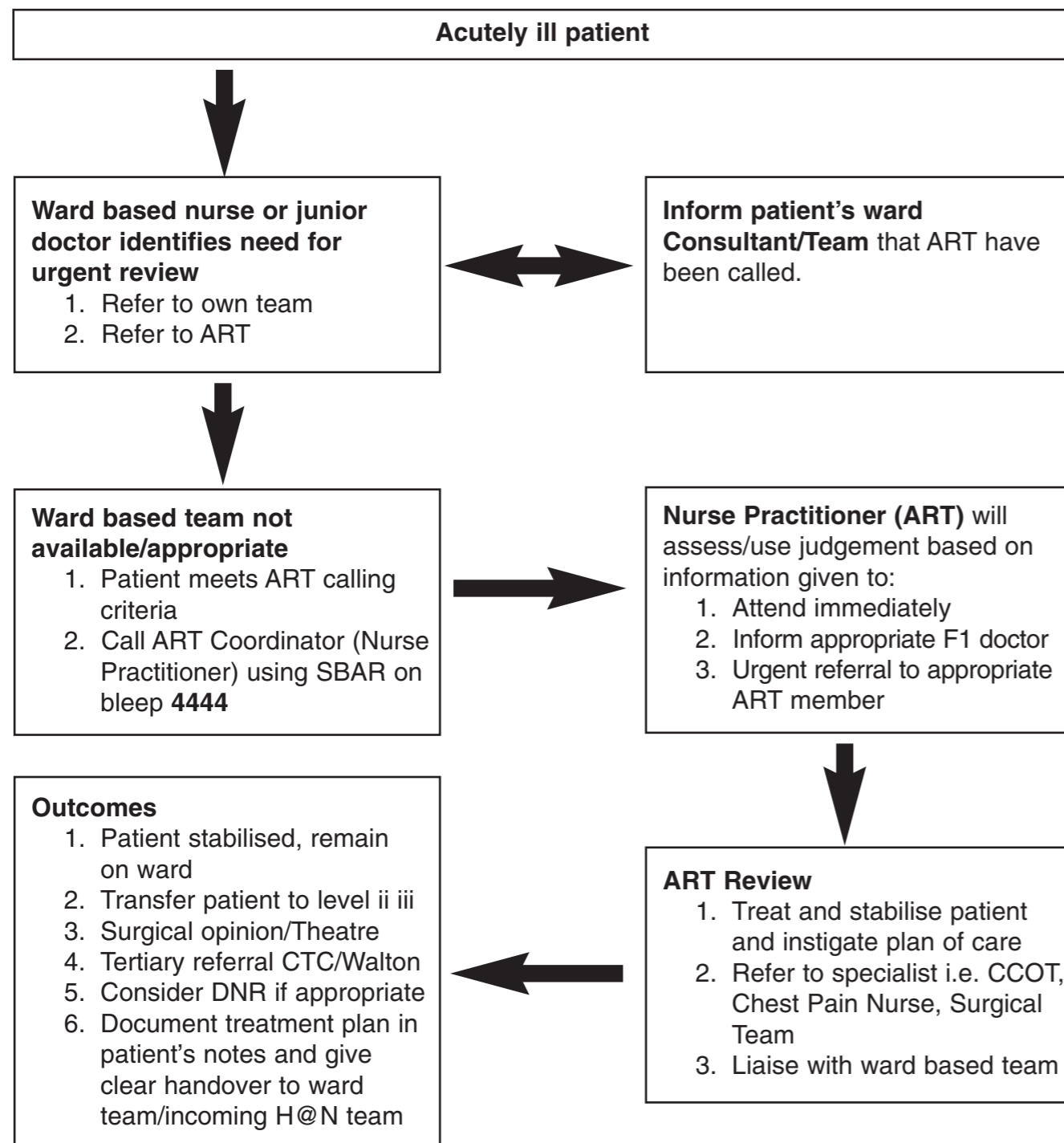


Acute Response Team - Bleep 4444

**In operation Monday - Friday 2pm - 7.15am
Saturday & Sunday 24hr cover**

Acute Response Team Escalation Flow Chart



NB - whenever possible, the patient's own team must be kept informed of proposed changes to patient's treatment plan

Guidelines for communicating with Multiprofessional Team using the SBAR process.

All verbal communication must be done using the SBAR process.

The use of SBAR will ensure a uniform approach to communicating information regarding a patient's condition.

- Prior to calling, follow these steps:
 - Have I seen and assessed the patient myself?
 - Has the situation been discussed with senior ward nurse?
 - Has the situation been discussed with patient's own doctor?
 - Have I updated myself on the patient's admitting diagnosis, date of admission and condition during this admission?

Have available the following prior to making the call:

- Patient's medical and nursing notes.
- List of current medications, allergies and IV fluids.
- Most recent vital signs and lab results.
- DNAR status

- When calling, you must be able to provide the SBAR information below.
- Document the time and outcome of call in nursing notes and medical records.

S	Situation This is Sister/Staff Nurse..... On Ward..... I am calling about (Patient name). The problem I am calling about is Vital signs are: Blood pressure/....., Pulse, Respiration....., temperature, MEWSand GCS.....
B	Background The patient is in hospital because..... His/Her normal condition is but their condition has changed in the last.....minutes. Patient is now..... (give details of current condition)
A	Assessment This is what I think the problem is..... /I am not sure what the problem is but the patient is deteriorating/seems to be unstable. I have done
R	Recommendation Will you come and see the patient/advise me of what action I should take now. Ask: - Do you need me to do anything now? If a change in treatment is ordered then ask: How often do you want vital signs? If the patient does not get better when would you want us to call again?