

Around the

The Trust

The Royal Liverpool and Broadgreen University Hospitals NHS Trust is a busy inner-city teaching hospital employing over 5000 staff and providing services to almost one million patients each year.

The Trust is based across two sites approximately three miles apart, each site presenting its own unique set of requirements for medical cover.

	Royal Liverpool Hospital Site	Broadgreen Hospital Site
Specialities	<ul style="list-style-type: none">● Emergency services● Acute medical and surgical admissions● Local, Regional and National specialist services	<ul style="list-style-type: none">● Diagnostic and Treatment Centre● Routine elective surgery● Rehabilitation services for older people
Bed base	870 over 50 wards	210 over 10 wards
In-patient numbers	61800	11600
Out-patient numbers	443000	172000

Background



The Trust was a successful pilot site in the National Hospital at Night Project, improving out-of-hours care for patients and achieving the requirements of the 2004 EWTD. The model that was implemented is considered successful within the Trust itself and is acknowledged to have improved the care provided to patients, whilst improving the educational opportunities and working lives of staff.



The next phase is the escalation of this model through the implementation of a complimentary model for daytime working, to achieve the requirements of the 2009 EWTD.

e Clock Care

The Problem

Major contributors to our current out-of-hours team are medical and surgical doctors of all grades and senior nurses. Initial analysis of junior doctors' rotas demonstrates that on average we must lose approximately 6 hrs from each junior doctor's working week. In doing so we must ensure that patient safety, continuity of care and national performance targets are not adversely affected. Achieving this within current financial constraints represents a significant challenge.

The Solution

The project focuses on the working day and its interface with evening and night-time, improving multiprofessional team working and strengthening operational procedures to maximise the efficiency of teams.

The framework to facilitate these changes constitutes a 3-spoke model:



e for 2009

