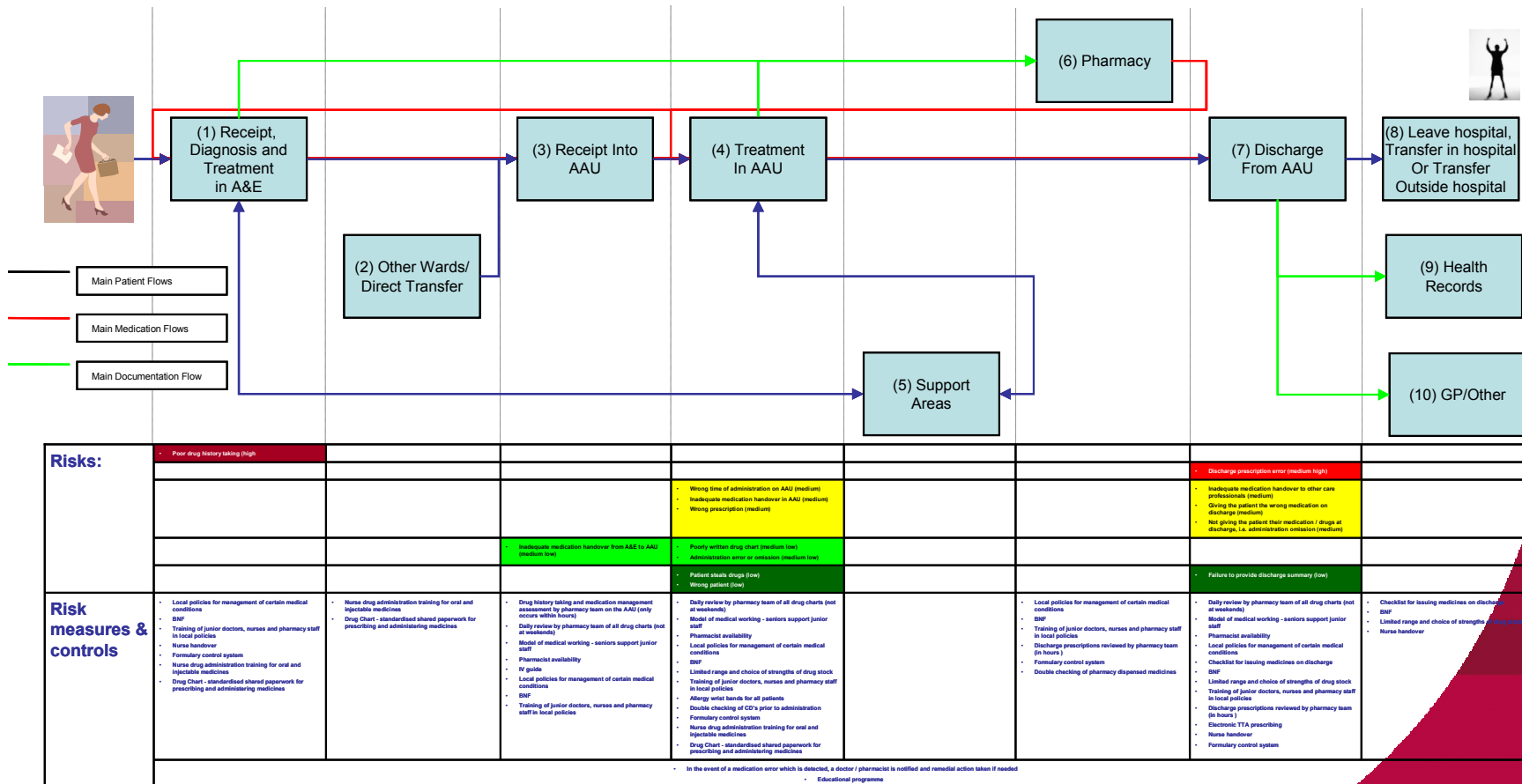


Example: pathway vs risks and measures



Risks:	(1) Receipt, Diagnosis and Treatment in A&E	(2) Other Wards/ Direct Transfer	(3) Receipt Into AAU	(4) Treatment In AAU	(5) Support Areas	(6) Pharmacy	(7) Discharge From AAU	(8) Leave hospital, Transfer in hospital Or Transfer Outside hospital	(9) Health Records	(10) GP/Other
	- Poor drug history taking (high)									
				- Wrong time of administration on AAU (medium) - Inadequate medication handover in AAU (medium) - Wrong prescription (medium)				- Discharge prescription error (medium high) - Inadequate medication handover to other care professionals (medium) - Giving the patient the wrong medication on discharge (medium) - Not giving the patient their medication / drugs at discharge, i.e. administration omission (medium)		
			- Inadequate medication handover from A&E to AAU (medium low)	- Poorly written drug chart (medium low) - Administration error or omission (medium low)						
				- Patient steals drugs (low) - Wrong patient (low)				- Failure to provide discharge summary (low)		
Risk measures & controls	<ul style="list-style-type: none"> Local policies for management of certain medical conditions BNF Training of junior doctors, nurses and pharmacy staff in local policies Nurse handover Formulary control system Nurse drug administration training for oral and injectable medicines Drug Chart - standardised shared paperwork for prescribing and administering medicines 	<ul style="list-style-type: none"> Nurse drug administration training for oral and injectable medicines Drug Chart - standardised shared paperwork for prescribing and administering medicines 	<ul style="list-style-type: none"> Drug history taking and medication management assessment by pharmacy team on the AAU (only occurs within hours) Daily review by pharmacy team of all drug charts (not at weekends) Model of medical working - seniors support junior staff Pharmacist availability Local policies for management of certain medical conditions BNF Limited range and choice of strengths of drug stock Training of junior doctors, nurses and pharmacy staff in local policies BNF Training of junior doctors, nurses and pharmacy staff in local policies 	<ul style="list-style-type: none"> Daily review by pharmacy team of all drug charts (not at weekends) Model of medical working - seniors support junior staff Pharmacist availability Local policies for management of certain medical conditions BNF Limited range and choice of strengths of drug stock Training of junior doctors, nurses and pharmacy staff in local policies Allergy wrist bands for all patients Double checking of CD's prior to administration Formulary control system Nurse drug administration training for oral and injectable medicines Drug Chart - standardised shared paperwork for prescribing and administering medicines 	<ul style="list-style-type: none"> Local policies for management of certain medical conditions BNF Training of junior doctors, nurses and pharmacy staff in local policies Discharge prescriptions reviewed by pharmacy team (in hours) Formulary control system Double checking of pharmacy dispensed medicines 	<ul style="list-style-type: none"> Daily review by pharmacy team of all drug charts (not at weekends) Model of medical working - seniors support junior staff Pharmacist availability Local policies for management of certain medical conditions Checklist for issuing medicines on discharge BNF Limited range and choice of strengths of drug stock Training of junior doctors, nurses and pharmacy staff in local policies Discharge prescriptions reviewed by pharmacy team (in hours) Electronic TTA prescribing Nurse handover Formulary control system 	<ul style="list-style-type: none"> Checklist for issuing medicines on discharge BNF Limited range and choice of strengths of drug stock Nurse handover 			
	<p>In the event of a medication error which is detected, a doctor / pharmacist is notified and remedial action taken if needed</p> <p>Educational programme</p>									