


WORKING TIME DIRECTIVE

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Module 4 Understanding the current situation

Pilot Development Day
Delivering Patient Safety in your Projects


1st February 2008

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Understanding the current situation


- OR “Understanding the problem”
- If we don’t know the current Patient Safety performance how can we design out today’s problems?
- Some questions we can ask of ourselves:
 - What are the highest Patient Safety risk activates today?
 - What are the high risk Patient Safety events?
 - What are their causes?
 - What are their consequences?
 - What are the effective risk management measures we have in place today?

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Understanding the current situation


- What are the current patient safety issues to be addressed
 - What is known
 - What is understood
 - What can be observed in practice

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Potential sources of information

- RMS and NRLS data
- Clinical audit – review of patient notes and other records
- Review of SUIs
- Patient safety review of current systems /development of additional reporting initiatives
- Questionnaires
- Interviews
- Observation of practice

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Useful types of data

- Systems outputs
- Systems inputs
- Staff perceptions
- Patient perceptions
- Contributory / influencing factors