

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Module 3 Incorporating Patient Safety into your project activities

Pilot Development Day
Delivering Patient Safety in your Projects


1st February 2008

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Incorporating Patient Safety into your project activities


Project step	PS objective(s) / deliverable(s)	PS activity
Setting objectives		
Understanding the current situation		
Designing new ways of working		
Pilot, evaluate and refine		
Implement		
Monitor and improve		

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Setting objectives


- Patient Safety objective:
 - Patient Safety needs to be part of the project's goals / objectives
 - Designing out / minimising current Patient Safety risks
 - Not unintentionally introducing new Patient Safety risks
 - Assuring the Patient Safety risks for our solution are acceptable
- Patient Safety deliverables:
 - Patient safety is written into the projects published objectives
 - There is a measurable Patient Safety goal, e.g.:
 - A 25% reduction in severe and fatal Patient Safety incidents
 - Improved compliance in following procedures to over 98%
- Patient Safety activity:
 - **Nothing additional** – part of developing the project's objectives

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Understanding the current situation

Patient Safety objective:

- To understand today's Patient Safety risk level
- To know today's most significant sources of Patient Safety risk and their causes
- To know today's key Patient Safety risk control / contingency measures

- Patient Safety deliverables:
 - Today's Patient Safety risk profile
 - Today's Patient Safety risk controls
- Patient Safety activity:
 - Accessing /collecting and analysing Patient Safety data (as would be undertaken for other performance measures of importance)
 - Undertaking a Patient Safety risk assessment

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Designing new ways of working


- Patient Safety objective:
 - To design out / minimise current Patient Safety risks
 - To assure the patient safety risks for our solution are acceptable
- Patient Safety deliverables:
 - A solution with an acceptable Patient Safety risk level
 - No unintentional new patient Safety risks introduced
 - No unintentional degrading of key Patient Safety risk control / contingency measures
- Patient Safety activity:
 - As part of the normal design activities, including improved risk prevention, control and contingency strategies
 - Patient Safety risk assessment (to provide assurance)

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Pilot, evaluate and refine


- Patient Safety objective:
 - To demonstrate that the solution delivers an acceptable level of safety for patients
- Patient Safety deliverables:
 - Patient safety performance data / information from the pilot
 - (If needed) improvements to the solution's design
- Patient Safety activity:
 - Collecting and analysing Patient Safety data (as would be undertaken for other performance measures of importance)
 - (If needed) the normal design refinement activities to include refinements which better prevent patient safety risks and improve risk control and contingency measures

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Implement


- Patient Safety objective:
 - To ensure that during the change process Patient Safety risks continue to be managed
- Patient Safety deliverables:
 - An implementation (change process) where the risk to patients are acceptable
- Patient Safety activity:
 - Implementation process risk assessed for Patient Safety

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects



Monitor and improve

- Patient Safety objective:
 - To demonstrate and maintain a solution that delivers an acceptable level of safety for patients
- Patient Safety deliverables:
 - Patient safety performance data / information
 - (If needed) improvements to the solution's design
- Patient Safety activity:
 - Collecting and analysing Patient Safety data
 - Corrective actions as required
 - Return to normal risk management activities

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects

Incorporating Patient Safety into your project activities - example

Project Step	PS Objective(s) / Deliverable(s)	PS Activity
Setting objectives	<p>Objective: Patient Safety needs to be part of the project's goals / objectives</p> <p>Deliverables: Patient safety is written into the projects published objectives and there is a measurable Patient Safety goal</p>	<p>Nothing additional – part of developing the project's objectives</p>
Understanding the current situation	<p>Objective: To understand today's Patient Safety risk level; to know today's most significant sources of Patient Safety risk and their causes; to know today's key Patient Safety risk control / contingency measures</p> <p>Deliverables: Today's Patient Safety risk profile; today's Patient Safety risk controls</p>	<p>Accessing / collecting and analysing Patient Safety data (as would be undertaken for other performance measures of importance)</p> <p>Undertaking a Patient Safety risk assessment</p>
Designing new ways of working	<p>Objective: To design out / minimise current Patient Safety risks; to assure the patient safety risks for our solution are acceptable</p> <p>Deliverables: A solution with an acceptable Patient Safety risk level; no unintentional new Patient Safety risks introduced; no unintentional degrading of key Patient Safety risk control / contingency measures</p>	<p>As part of the normal design activities, including improved risk prevention, control and contingency strategies</p> <p>Patient Safety risk assessment (to provide assurance)</p>
Pilot, evaluate and refine	<p>Objective: To demonstrate that the solution delivers an acceptable level of safety for patients</p> <p>Deliverables: Patient safety performance data / information from the pilot; (if needed) improvements to the solution's design</p>	<p>Collecting and analysing Patient Safety data (as would be undertaken for other performance measures of importance)</p> <p>(If needed) the normal design refinement activities to include refinements which better prevent patient safety risks and improve risk control and contingency measures</p>
Implement	<p>Objective: To ensure that during the change process Patient Safety risks continue to be managed</p> <p>Deliverables: An implementation (change process) where the risk to patients are acceptable</p>	<p>Implementation process risk assessed for Patient Safety</p>
Monitor and improve	<p>Objective: To demonstrate and maintain a solution that delivers an acceptable level of safety for patients</p> <p>Deliverables: Patient safety performance data / information; (if needed) improvements to the solution's design</p>	<p>Collecting and analysing Patient Safety data</p> <p>Corrective actions as required</p> <p>Return to normal risk management activities</p>

NHS
National Patient Safety Agency

MANAGING RISK
DNV

WORKING TIME DIRECTIVE

NHS
National Workforce Projects

Some points for consideration

- The level of the patient safety activities should be proportionate to the inherent Patient Safety risk level
- Patient Safety risk work should focus on the main sources of risk

NHS
National Patient Safety Agency

MANAGING RISK
DNV