

Introduction to Role Redesign

The Assistant Practitioner project supported role redesign within the pilot organisations recognising that it is the whole clinical team that needs to change to accommodate a new role. Role redesign facilitators supported local redesign workshops.

'Role redesign, an integral part of service redesign, involves the development of new and amended roles. It involves creating new roles, expanding the depth and breadth of roles, or moving tasks up or down a traditional uni-disciplinary ladder.

Innovative new and amended roles have brought clear benefits across health and social care, resulting in improved services for patients and more rewarding careers for staff '(Changing Workforce Programme CWP).

CWP also produced a range of publications to support role redesign, which can be downloaded from the **CWP Publications** section below. Some are also available as printed publications, in which case they can be ordered from the Department of Health publications order line:

Email: doh@prolog.uk.com
Telephone: 08701 555455
Fax: 01623 724524
Write to: Department of Health
PO Box 777
London SE1 6XH

Website address: www.modern.nhs.uk/workforce

Cumbria and Lancashire supported training for 104 local role redesign facilitators and redesign toolkits are located within all NHS organisations in Cumbria and Lancashire. To identify local facilitators and the location of the toolkit contact:

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